



Estd. 1892

ਖਾਲਸਾ ਕਾਲਜ ਅੰਮ੍ਰਿਤਸਰ

Khalsa College Amritsar

An Autonomous College affiliated to G.N.D.U., Amritsar
UGC Letter No. F.22-1/2013 (AC) Dt. 22-05-2013

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◆ A HERITAGE INSTITUTION AND COLLEGE WITH POTENTIAL FOR EXCELLENCE - Status conferred by UGC ◆
◆ NAAC REACCREDITED "A" GRADE (CGPA) ◆ STAR STATUS CONFERRED BY DBT, NEW DELHI ◆ AN ISO CERTIFIED COLLEGE ◆

Internal Quality Assurance Cell (IQAC) Action Taken Report on feedback Analysis (2019-20)

The feedback was obtained from various stakeholders and feedback analysis report was prepared. The suggestions received from various stakeholders were discussed with college authorities and then appropriate actions were taken.

The suggestion received from various stakeholders i.e. Alumni, Teachers, Students & Employers and the actions taken by the college regarding these suggestion are given below:

Feedback Analysis: Alumni

According to feedback analysis report (2019-20), 32% of the alumni regarded library facilities to be excellent, while 48% considered them as good. 51% strongly agreed that the courses taught were helpful to pursue higher studies/career planning. 44% strongly agreed, while 51% agreed that the course curriculum fulfilled the expectations of the students. 55% alumni strongly agreed that most of the teachers took extra efforts to make students understand the subject. Internet lab facilities were found excellent/good by 67% alumni. 55% strongly agreed that programme was helpful in developing personality, while 88% alumni considered extracurricular activities to be excellent/good.

S No.	Feedback/Suggestions from Alumni	Action Taken
1.	Educational/Motivational quotes need to be placed in Commerce Department and a wall magazine is needed in the Punjabi Department to display the literacy work.	Motivational quotes were placed in Commerce Department and a wall magazine was inaugurated in Punjabi Department to display the literacy work.
2.	Improvement in the library facilities was demanded by the Alumni of many Departments.	Library facilities were improved and new edition books were purchased by English, Food Science, Social Science and other departments of the college.
3.	Syllabus of classical music need modification. Mathematics students should be provided with the knowledge on software which is further helpful in mathematical calculations.	Syllabus of classical music was modified. The syllabus of Mathematics Department has been modified by introducing the courses based on mathematical software.

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Director /Co-ordinator
Internal Quality Assurance Cell
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Principal
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4.	Students should be guided regarding employment opportunities.	Seminar on marketing and entrepreneurship in the field of Physiotherapy was conducted. More campus drives were organized for the students of different departments. Seminars on career guidance in Food Technology and Business opportunities in Food Technology were conducted by Food Science and Technology Department.
5.	Training programs related to project development should be organized by Computer Science Department.	In-house training program was organized for project development by the Skill Development Centre of the College.
6.	Alumni from various departments should be provided with the departmental/College updates.	All departmental updates and circulars are being uploaded on College website.
7.	Career guidance by the teachers of the college.	Teachers of different departments guide students about future career options.

Feedback Analysis: Employers

As per feedback analysis report (2019-20), 51% of the employers considered the communication skills of the students to be excellent, while 38% regarded the problem analysis skills of the students to be excellent. 92% employers strongly agreed/agreed that the internship/field visits/assignments/seminars were relevant for developing skills needed for employment/self-employment. 92% employers strongly agreed/agreed that course content had enough scope for developing analytical, logical, technical and creative skills of the students. Attitude of the students and subject knowledge was found excellent/good by 77% employers.

S No.	Feedback/Suggestions from Employers	Action Taken
1.	Moral values should be inculcated in the students.	Guest lectures/Seminars were conducted to inculcate moral values in students.
2.	Communication skills and practical knowledge of the students of Computer Science department should enhance.	Extra practical classes were arranged for the students of Computer Science.
3.	Physiotherapy students should be accompanied by mentors for guidance during clinical posting.	Mentors are allocated to individual students for observational clinical set up and project work.

Mehal Singh

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Feedback Analysis: Teachers

As per feedback analysis report (2019-20), 52% of the teachers strongly agreed that the syllabus was need based. 59% strongly agreed that course content had enough scope for the development of analytical, logical, technical and creative skills of the students. 57% of the teachers strongly agreed, while 36% agreed that course activities (internship/field visits/guest lectures/assignments/seminars/others) were relevant for the development of various skills required for employment. ICT skills for teaching were found high in 45% teachers, while these were moderate in 52% cases. 57% teachers strongly agreed, while 39% agreed that course outcomes were well defined and clear to staff and students. Student career guidance was found high and moderate by 69% and 30% teachers respectively.

S No.	Feedback/Suggestions from Teachers	Action Taken
1.	Commerce labs should be upgraded with latest documents related to Banking, Taxation, Insurance etc.	Research lab was updated as per requirement.
2.	Software like MATLAB, R language, LaTeX are needed for research in Mathematics Department.	These Software were provided for research in the Mathematics Department.
3.	Poet darbar (Gathering of poets) should be organized by Punjabi Department.	A grand Punjabi Poet darbar was organized.
4.	Minor changes were suggested in the syllabi of B Sc. (Biotechnology) B. Sc (Hons.) Chemistry & M Sc. Chemistry, Agriculture, B Sc. (Hons.) Physics.	Required changes were made in the syllabi as suggested by teachers.
5.	Books related to intellectual Property Rights & UGC-NET preparation should be made available.	Books were made available regarding intellectual Property Rights & UGC-NET preparation.
6.	Seminars/Workshops having focus on latest trends in technology should be organized.	7 day workshop on data science was organized by Computer Science Department. Workshop on English Language teaching was organized. Faculty enrichment program on tax paying and E-filing of returns has been organized by commerce department.
7.	Instructors for training the students of Agriculture department are needed.	Instructors for the students of Agriculture department were appointed.

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Feedback Analysis: Students

According to feedback analysis report (2019-20), 59% of the students strongly agreed that the course content had enough scope for the development of analytical/logical/technical/creative skills of the students. 92% students strongly agreed that the syllabus of various courses covered the recent trends and development. 91% strongly agreed/agreed that syllabus was designed according to the needs of national and global aspects. 88% students strongly agreed/agreed that the internship/field visits/guest lectures/seminars /others were relevant for skill development needed for employment/self-employment. 43% students strongly agreed, while 45% agreed that the syllabus was a good balance between theory and application. 38% students strongly agreed and 52% agreed with the learning resources (Library, labs, ICT provisions) available in the college.

S No.	Feedback/Suggestions from Students	Action Taken
1.	Course related to Intellectual Property Rights should be included in the syllabus of Biotechnology.	Syllabus of Biotechnology Department was revised to introduce the course of Intellectual Property Rights.
2.	Syllabus of Political Science should be modified and new topics related to local and regional issues should be included in the syllabus.	Local and Regional issues were included in the syllabus of state Politics in India.
3.	Career guidance and counselling should be given to the students. Extracurricular activities should be organized.	Quiz/Poster making competition was organized by the Department of Chemistry.
4.	Painting demonstration should be organized by Fine Arts Department.	Life drawing demonstration was organized by Fine Arts Department.
5.	Workshops/Seminars/Guest lectures/Industrial visits should be organized.	Students of Journalism and Mass Communication Department visited radio station (94.3 MY FM) .National seminar on Innovations and Applications in Mathematics was organized by Mathematics Department. Punjabi Department organized seminars on Shakespeare in post-colonial Punjab to study the importance of Shakespeare's work in Punjabi literature. Industrial visits to ITC Kapurthala and Ajnala Cooperative Sugar Mill were organized by Food Science and Technology Department. Workshop on pronunciation skills was organized by English Department.

(Dr. Taminder Singh)

Coordinator, IQAC

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